IT Services Provided

Infrastructure list

Community-managed

Production Tiers

Tier 1:
The most used and relevant services for the community. A large portion of the active community would consider 1h long outage during business time a bad experience, and would prevent them doing their work. These are the most critical systems that affect most of our community, most of the time.

- JIRA
- Wiki (Confluence)
- Talk
- OpenMRS ID Dashboard
- Maven repository

Tier 2:
These services can be down quite possibly for a couple of hours before it actually blocks someone.

- Continuous Integration (Bamboo)
- Public website
- Public Demo and main OpenMRS environments
- yourls / link shortener

Tier 3:
Similar to Tier 2, but a smaller percentage of the community would be affected.

- Module Repository/Addons
- OpenConcept Lab

Tier 4:
Either affects a very small percentage of the community, or accessed/used much less frequently.

- All other OpenMRS environments
- OpenMRS.org
- Sonar
- Atlas
- Chat bots
- mdsbuilder
- Addons (stg) *
- OpenConcept Lab (stg and qa) *
- Quizgrader
- Javadoc storage

Third-party systems

- Subversion (replaced by https://github.org/openmrs)
- Nexus Maven Repository (replaced by jfrog)
- IRC logs
- SVN
System availability

Our key systems are monitored 24x7 by the third-party service Pingdom. If you see a current outage, don't worry. The infrastructure team has already been alerted.

- View (and bookmark) the status dashboard: http://status.openmrs.org/

Requesting resources

OpenMRS.org e-mail

E-mail is managed by Google Apps. Check Requesting an OpenMRS email if you need one.

Mailing lists and groups

Communication is done by https://talk.openmrs.org

JIRA issue tracking, Wiki or CI

Raise a request in https://help.openmrs.org/